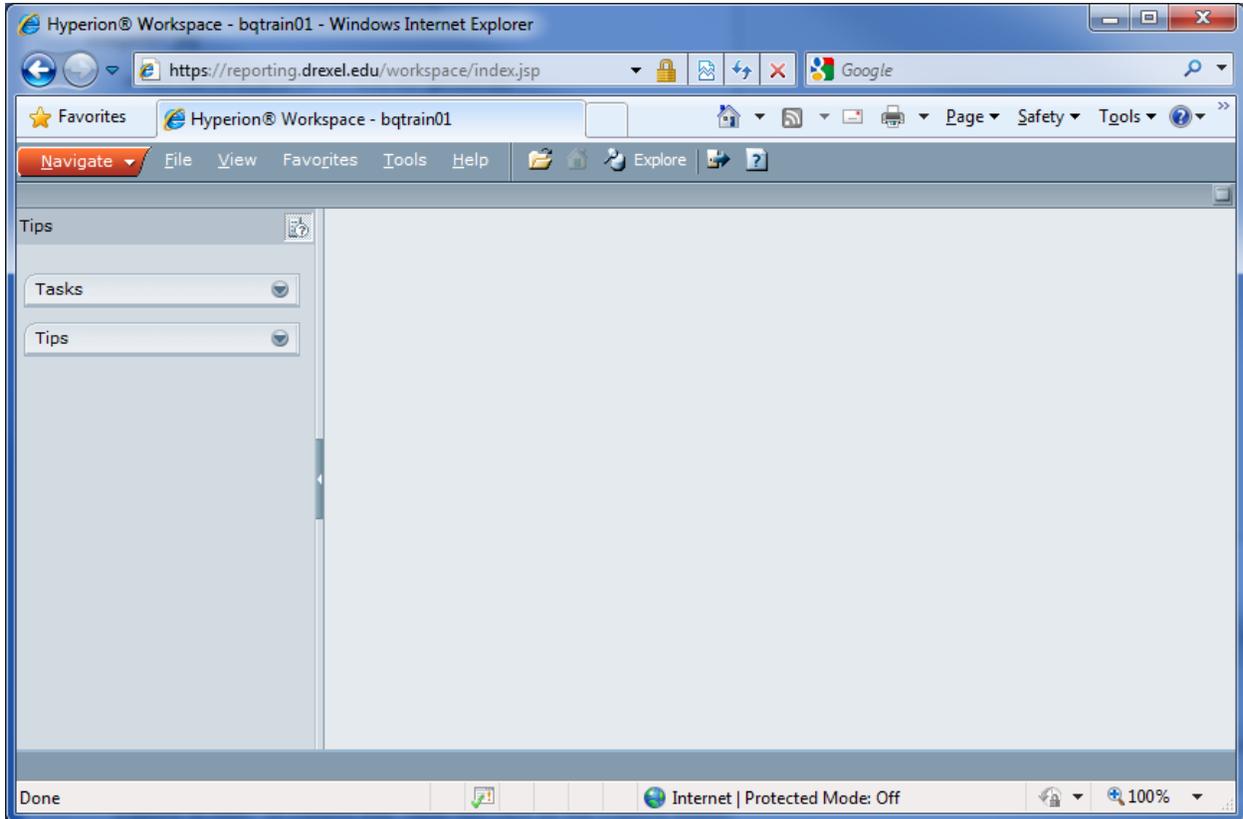
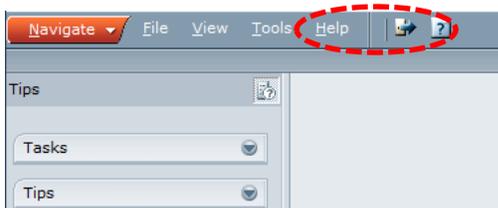


## Issue: Blank Hyperion screen after initial login.

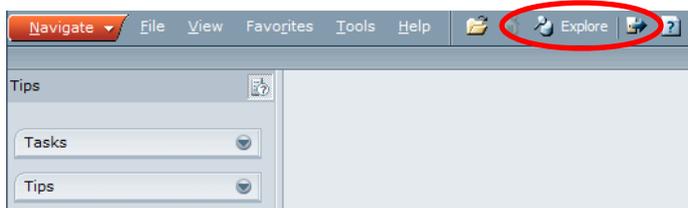


There are a few things to check first:

- Make sure you have access to Hyperion.
  - To determine if you have access, look for the  Explore button in the Hyperion Toolbar



You don't have access to Hyperion  
See Resolution #1



You have access to Hyperion  
See Resolution #2

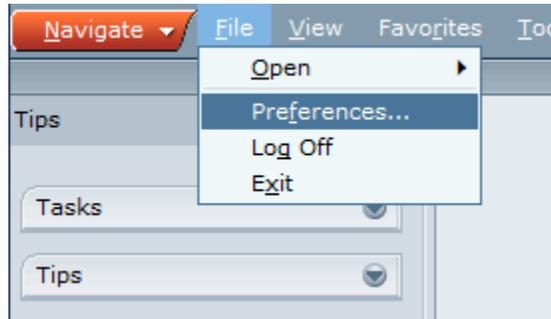
## Resolution #1

You must attend training before gaining access to Hyperion reporting. Please refer to the AIS Hyperion Training website for additional information: [http://www.drexel.edu/ais/training/hyperion\\_reporting/](http://www.drexel.edu/ais/training/hyperion_reporting/)

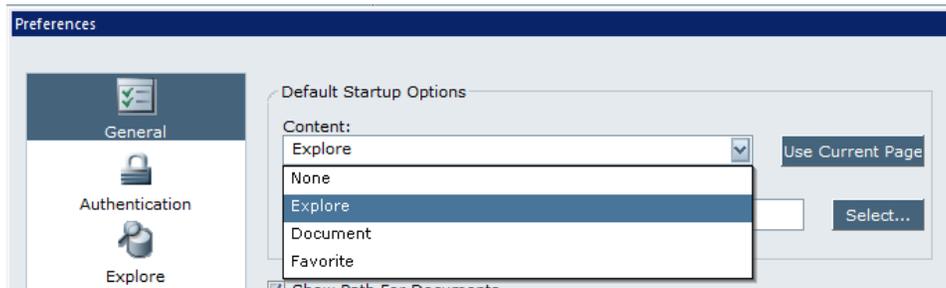
## Resolution #2

Update your Hyperion Preferences:

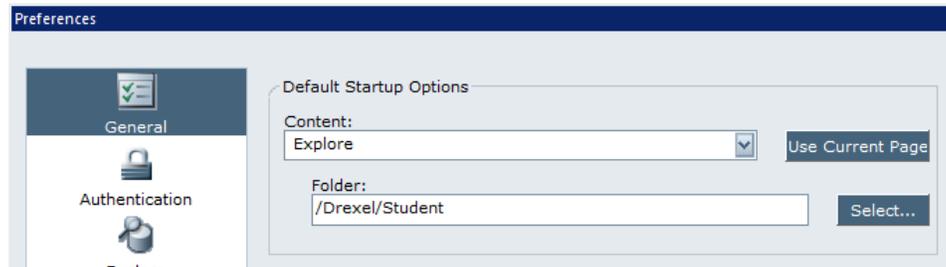
1. Click on File → Preferences...



2. In General, select **Explore** under Content in Default Startup Options section.



Once Explore is selected, you may also set your default folder. This will determine which screen to display first after you logged in (e.g. Student, Admissions, and Student Life etc.).



After you are done, click  and then log out of Hyperion and log in to apply changes.